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February 15, 1999

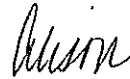
Misty Klapper, Esquire
Misty Klapper & Associates
7900 Andrus Road, Suite 11
Alexandria VA 22306

Dear Ms. Klapper:

Thank you for your participation in Law Office Management & Technology seminar. We are indebted to you for your contribution. The evaluations submitted by those who attended rated the seminar and the speakers well, and we were pleased with the excellent quality of the program.

The success of any seminar is due to the willingness of those like you who appear on our programs. The time and effort required preparing and giving such a presentation is substantial, I know, and VTLA very much appreciates your effort.

Very truly yours,



Alison G. Love
Director of Education

